## **Tylock-George Eye Care**

# Michael R. George, M.D. Medical Director

May 10, 2024

#### **Dear Patients and Friends:**

I am writing to inform you that our associate ophthalmologist, physician, and co-worker, **Dr. Andrew B. Pazandak, M.D.** will be leaving Tylock-George Eye Care to open a practice in the DFW area later this year. Dr. Pazandak's final day with Tylock-George Eyecare will be **May 31, 2024,** and it is our responsibility to inform all our patients who have been seen and treated by him about his departure from Tylock-George Eye Care.

Dr. Pazandak has been a valuable member of our medical team over the last three years. His commitment to providing excellent patient care and outstanding surgical outcomes will be sorely missed. We are excited to see his next steps as Dr. Pazandak starts his own practice. We know he will be successful in this endeavor and wish him the best of luck as he embarks on this new journey.

### To All of Our Tylock-George Patients:

We would like to reassure you that during this time of transition your eye care needs are our most important priority. You have the right to choose your health care provider and Tylock-George remains committed to fully supporting your decision. Dr. George and our optometrists will continue to provide a wide range of eye care services. The care and treatment you received from Dr. Pazandak will continue to be available to you at Tylock-George Eye Care.

If you have an appointment scheduled soon with Dr. Pazandak, we have reassigned your appointment to another provider within the practice so that you do not need to reschedule. In some instances, we will call our patients who have conflicting scheduling events, but most patient exams can be completed in the same scheduled time and date.

Patients who wish to be treated by Dr. Pazandak in the future may request a copy of their medical records. Below is a "Records Request Form" that we require be filled out and signed by you to allow us the approval for your records to be disclosed. You can request the records be sent to your current address of record by mail, pick up printed records from our office upon preparation, or ask that your records be forwarded to another physician's office on your behalf. Please be aware a standard \$25 fee is required to be paid for records that are sent to a patient's personal address. There is no fee to send your patient records from our Practice Office to another physician's office on your behalf. If you have questions about submitting your record request, please contact our office by phone.

#### MEDICAL RECORDS REQUEST FORM

Once you have completed the form, you can submit it to our office by e-mail to <a href="mailto:skylar@tylock.com">skylar@tylock.com</a> or by fax to 972-570-1103 Attn Medical Records. Please allow up to 10 business days to process any record requests.

Kind Regards,

Tylock-George Eye Care Administration

